HOT TUB BUYER’S GUIDE

- Discover how hydrotherapy relieves chronic pain and insomnia.
- Learn about the perfect jet type and hot tub layout.
- Review the necessary features that make owning a hot tub stress free.
- Print the included step-by-step Dealer Visit Guide.
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WHY DO YOU WANT TO OWN A HOT TUB?

The Top Reasons for Hot Tub Ownership
RELAXATION AND STRESS RELIEF

Whether it’s money, work, relationships or health concerns, we all get stressed for one reason or another. According to the Mayo Clinic, the long-term activation of the stress-response system can disrupt almost all of your body’s natural processes and put you at increased risk for numerous health problems.

The good news is that hot tubs can be extremely effective in alleviating the negative effects of stress on a consistent, day-to-day basis. You’d be amazed at how well a simple 10-minute dip can:

- Increase blood circulation, helping relieve tension headaches caused by stress
- Directly soothe tightness in stress-prone areas like the neck and shoulders
- Stimulate the body’s natural production of endorphins, reducing feelings of pain and anxiety
- Have a positive effect on performance of cognitive tasks, including problem solving and increased memory functions
THERAPY FOR HEALTH CONDITIONS

Suffering from the symptoms of any health condition can really slow you down and make even the simplest daily tasks difficult. The combination of heat, buoyancy and massage found in hot tubs act as force for good on your body, helping to treat a number of ailments, including the following.

CHRONIC PAIN
Whether it’s arthritis, joint or back pain, restless leg syndrome, muscle injuries or fibromyalgia, hot tubs are a proven form of chronic pain relief. The heat of the water increases blood flow and relaxes the body, while the massaging action of the jets and the water’s buoyancy loosen muscle tension and soothe sore joints.

TYPE 2 DIABETES
The New England Journal of Medicine (08-16-1999) found that, after just 10 days, patients with Type 2 Diabetes who used hot tubs 30 minutes a day/6 days per week required reduced doses of insulin, lost weight, slept better and showed distinct decreases in plasma glucose and glycosylated hemoglobin.

INSOMNIA
Hot tubs can be a great fix for those suffering from insomnia, helping your body to wind down before bed and get the natural sleep you need. Even if you don’t suffer from chronic sleep problems, the Better Sleep Council recommends establishing a relaxing bedtime routine, such as soaking in hot water to help maintain a healthy sleep cycle. According to the Council’s findings, warm water releases muscle tension and increases blood flow, both of which contribute to a relaxed and deeper, more comfortable sleep.
POST-WORKOUT AND EXERCISE RECOVERY

Whether it’s a new exercise routine or an unusually active day on your feet, most of us know the “day after” feeling of sore, overworked muscles that make it hurt to move, period. The water pressure from hot tub jets relieves muscle tightness and soreness by removing lactic acid, opening up the blood vessels and promoting the flow of endorphins. LPGA Sports Medicine Director Caroline Nichols and former President of the American Orthopedic Society of Sports Medicine Dr. James Andrews recommend hydrotherapeutic activity for athletes at every level. Nichols says that hot tubs especially help with recovery since jets focus on overused muscle and joint regions, while Andrews supports hydrotherapy as a good tool for improved circulation, sensory impulses and stiff joints.

QUALITY TIME WITH LOVED ONES

Has family-bonding time turned into texting time at the dinner table? Do you feel like everyone at home’s become a hermit? Are you finding it increasingly difficult to steal a few moments alone with your significant other? A hot tub provides a private, tension-free space that promotes relaxed conversation and intimacy. And, let’s face it — you can’t bring a cell phone, a TV or a computer into a hot tub. You’d be amazed at how quickly all those distractions that are normally there disappear.

Whether you’re looking to alleviate stress, feel healthier or simply spend more time with your loved ones, you’d be amazed at how as little as 10 minutes in a hot tub can help you relax and put everything in perspective. There are hot tubs for every type of user, regardless of whether it’s just you or it’s the entire gang piling in, looking for some much-needed relief after a long day.
THE BEGINNINGS OF MODERN DAY HYDROTHERAPY

The idea of visiting a luxurious spa and relaxing with a water massage was a thing of the past until Jacuzzi revolutionized hydrotherapy as we know it today.

HISTORY OF HEALING
The healing benefits of hydrotherapy date back thousands of years and across all the world’s great cultures. Ancient Egyptians bathed in heated waters treated with flowers and herbs, while the Greeks believed that water therapy was essential to optimal health.

OLD BECOMES NEW
These practices of water massage therapy were revived in the 20th century when Roy Jacuzzi created the first integrated whirlpool bathtub, the “Roman”. His patented jets, which produced a 50/50 air to water ratio, were incorporated into the sides of the tub. This innovation provided an unfamiliar, therapeutic experience reminiscent of old world spas.

WATER PARTY
During the 1970s, hot tubs that contained built-in heating and filtration systems—plus seating for groups of people—were introduced for home use. Today modern hot tubs offer an unparalleled hydrotherapy and social home spa experience.

THE JACUZZI NAME
Because of Roy Jacuzzi’s innovation, the Jacuzzi® brand is forever recognized as a leader within the hot tub industry. After years of breakthroughs in hydrotherapy technology, Jacuzzi has become synonymous with high-end spas that provide maximum massage versatility and a variety of luxurious amenities.
LOCATION
Where to Put Your Hot Tub
When figuring out where to place your new hot tub, simply remember this: location, location, location! Whether you decide to make your hot tub the focal point of your property or an addition to a yard that’s already great for entertaining, finding the right space is important. That’s why we’ve identified four major factors you should consider when deciding where to install your hot tub for maximum comfort and enjoyment.

CONVENIENCE
Make sure your hot tub is easily accessible. If you live in a climate with snowy winters and hot summers, you may want to consider placing the hot tub in close proximity to the back door. If a spot that’s more than a few steps away from the house seems more suitable, be sure to create a walking path to the tub. A concrete walking path provides a safe, clean route to your spa and cuts down on debris getting tracked in.

PRIVACY
Place your hot tub in an area you’re comfortable with, preferably one that’s not visible from the street or your neighbor’s window. If proximity to neighbors can’t be helped, patio covers, umbrellas and gazebos are great privacy solutions that offer shade from the sun and shelter from the rain. Tall shrubs or plants can also create a lovely enclosure that changes with the seasons.

VIEW
Consider the line of sight from your hot tub. Rather than facing the side of your house, try placing your hot tub so that it gazes upon natural terrain or an attractively landscaped area of your yard. Just think to yourself — where would I want to watch the sunset while taking a relaxing dip?
FOUNDATION
Your hot tub can be placed on any solid, uniform or level surface. Keep in mind that the setting that it rests on must be a sturdy enough to support the weight of the spa, the water in it and those who use it. For that reason, we don’t recommend placing your hot tub on grass or bare ground. Look for a qualified and licensed contractor to help you create one of the following spa foundations:

Concrete
Although not inexpensive, a poured slab or concrete patio is low maintenance, adds value to your home and is by far the most popular hot tub foundation.

Crushed Gravel Bed
Gravel or crushed rock can be a quick and cost-effective and fast way to create a spa base. Unlike other solid foundations, a pea gravel base offers the advantage of easy drainage.

Paver Stones
Concrete paver stones are both cost-effective and aesthetically pleasing. There’s a wide array of shapes, sizes and stone types that can be used to provide a beautiful base that’s customized to your taste.

Prefabricated Pad
Synthetic hot tub pads are made of high-density plastic and are a quick and easy alternative. Unlike poured concrete, pads are lightweight and portable, meaning the base can be easily removed later on if necessary.

Decks
Offering a great deal of design flexibility, decks are a hugely popular choice for hot tub foundations. Just remember that it’s of the utmost importance to consult with a qualified structural engineer or building contractor to test the maximum load your deck can handle.
EMBRACE SEASONAL BLISS

Using Your Hot Tub Year-Round

Unlike pools, the beauty of hot tubs is that they can be used year-round, regardless of where you live. A relaxing dip can be the perfect catalyst for seasonal bliss, so here are some fun ideas for year-round hot tub enjoyment.

WINTER
Don’t let the dead of winter get you down. This holiday season, fire up the hot cocoa and create a winter wonderland for family and friends while soaking in the comforting warmth of your hot tub on a chilly winter’s night.

SPRING
As the days start to get longer and the weather warms up, skip that spring break travel and take a staycation in your own backyard oasis while enjoying with the scent of blooming flowers in the air.

SUMMER
Remind the guests of your annual summer barbecue not to forget their bathing suits. What better way to show off your backyard oasis that’s ideal for entertaining?

FALL
Just because the days are getting shorter and the weather’s getting cooler doesn’t mean it’s time to head indoors. Watch the leaves change color while breathing in the brisk autumn air from the comfort of your tub. It’s invigorating!
CAREFREE OWNERSHIP

Invest in Easy Water Care, Quality Materials and a Solid Warranty
Thanks to modern filtration systems, hot tub water maintenance is simpler than ever. Water maintenance relies on three key components: a built-in filtration system, a built-in water purification system and 10 minutes of owner upkeep per week.

**Filtration System**

Hot tub filtration systems are designed to capture the vast majority of floating debris. Although most filtration systems work in the same fashion, not all provide the same level of quality. When considering different hot tub filtration systems, don’t forget to:

- Inquire about filtration cycles, specifically how often all of the water in the hot tub is filtered. If the hot tub holds 250 gallons of water, it’s important to know that it can filter at least 10,000 gallons of water per day. Many hot tubs also offer circulation pumps, which keep a small amount of water moving through your hot tub filter continuously, both day and night. When used in conjunction with powerful filtration cycles, circulation pumps help to ensure that your water is adequately filtered all day long.

- Ask about the size of the hot tub’s filter and how it stacks up to others on the market. Make sure filters are easy to access, remove and clean. Keep in mind that filters with large surface areas collect more debris and reduce the number of particles pumped back into the water. Two stage filters are extremely effective at cleaning the water, as the first stage traps the large debris that makes the water cloudy and the second stage removes any remaining smaller particles.

- Make sure the hot tub comes with a skimmer, which removes particles like leaves from the surface of the water. Look for a skimmer with a floating design that draws in floating debris quickly, preventing scum from forming around your spa’s waterline. Top-of-the-line skimmers have a skimming area of up to 32” and are connected to the 24-hour filter pump, which means they’re constantly skimming the surface and trapping debris.
Water Purification System
Although hot tub filtration systems catch the majority of debris you can see, what about the smaller particles you can’t see? The best hot tubs come equipped with built-in water purification systems that capture even the tiniest particles invisible to the naked eye. The most common water purification systems are UV, ozone and saltwater, but we highly recommend choosing a UV water purification system over ozone or salt. UV water purification systems use natural ultraviolet light to instantly disinfect the water as it passes through a light chamber. The same UV-C technology is so effective that it’s used in the bottling and beverage industry, as well as hospitals and other healthcare environments where sanitation is vital. In fact, the UV water purification works so well that it reduces the amount of sanitizing chemicals you need to add, helping to prevent that chemical smell, as well as eye and skin irritation.

Owner Water Maintenance
With the one-two punch of the filtration system and water purification system doing the majority of the work, your job is easy! All that’s left to do is simply check and maintain balanced water levels after each use and hose out the filters, a process which takes no more than 10 minutes per week. Armed with some basic supplies (test strips, a chlorine or bromine sanitizer and a garden hose), follow these simple steps.

- **After each use (2-3 min):** Check the water’s balance by dipping in a test strip for 1 second, and then waiting 15 seconds to ensure an accurate reading. If the test strip indicates a low sanitizer level, add roughly a cap full of your preferred sanitizer (check the recommended dosage based on spa size and usage).

- **Weekly (2-3 min):** Once a week, oxidize the water. Also known as “shocking” the hot tub, this simple process involves adding an ample dose of sanitizer/oxidizer to quickly destroy any unwanted contaminants that can cause cloudy water or odor.

- **Monthly (10 min):** Once a month, remove and clean out your filters with a high-pressure hose. It’s best to have a secondary filter on hand to switch out during the cleaning process.
QUALITY

A hot tub is a big investment, plain and simple. Much like a car, it’s a complex piece of machinery made from quality materials that is intended to last a long time. When determining the overall quality of a hot tub, make sure to evaluate the following components.

HOT TUB SHELL
Consisting of the surface and its supporting layers of “understructure,” the hot tub shell is the most important component of a hot tub in terms of quality. Although hot tub shells can be made with a number of materials and layers, we recommend holding out for hot tubs created with the following three-layer process:

- **Layer 1 - Surface:** Acrylic is the best and most common surface used for hot tubs, as it retains color and high-gloss shine over the years. Acrylic is extremely hard and non-porous by nature, ensuring that dirt, soapy film and germs cannot penetrate its surface.
- **Layer 2 - Bonding:** The second layer is made of vinylester resin, which creates an inseparable bond with the acrylic surface. This is extremely important, as the bond between the two layers is what prevents blistering or delaminating, ensuring the beauty of your hot tub shell over time.
- **Layer 3 - Rigidizing:** The final layer consists of fiberglass that, when cured, forms a supporting third layer structure that’s incredibly strong. As an added bonus, this structure retains heat within the shell, which lowers operational costs.

Again, we want to stress the importance of the hot tub shell. This three-layer process creates hot tub shells that are eight times stronger than ordinary fiberglass shells. Keep in mind that defects or cracks in your hot tub shells can not only be costly and labor-intensive to repair, but, in some cases, may even require you to replace the entire hot tub.

INSULATION
Most manufacturers include foam-fill insulation on their hot tub shells, which serves several important purposes. Firstly, it helps to conserve the heat of the water, boosting energy efficiency and thus, reducing your energy bill. It also secures and reinforces the plumbing, helping to avoid leaks. Finally, it absorbs the noise of the equipment, making for quieter operation overall.
CABINETRY
The cabinet of your hot tub, also called a “skirt”, helps to add a beautiful aesthetic quality to your hot tub. Whereas in the past all hot tub cabinets were made of wood that was difficult to maintain, nowadays hot tub cabinets are made with technologically-superior, synthetic materials that are UV and weather-resistant. They’re typically offered in multiple colors that combine the beautiful appearance of wood with the benefits of low maintenance.

SEALED FOUNDATION
A solid, sealed foundation is vital for protecting the bottom of your hot tub. A sealed, one-piece pan made of high-impact ABS plastic at your hot tub’s base will help to keep out moisture and prevent deterioration that can lead to rodent or insect infestation. Although some hot tub foundations still use lumbar-treated toxic chemicals, look for the non-toxic ABS plastic base foundations that are environmentally-friendly and never require painting.

CONTROLS
Think of the control panel as the “dashboard” of your hot tub, where you’ll customize hydrotherapy massage, temperature and filtration cycles. Good systems offer complete control, enabling you to create your spa experience exactly as you like it. If you’d rather have settings taken care of for you, you can choose a simpler system, or one that allows for both custom and pre-programmed cycles set by the manufacturer.

QUESTIONS TO DETERMINE WHAT YOU NEED IN A CONTROL PANEL

• Is the control panel simple to use?
• Does the control panel show actual temperature and set temperature?
• Does the control panel have a locking system so your hot tub’s temperature can’t be changed without your knowledge?
• Does the control panel come with an energy-saver or efficiency mode?
• Is the control program visible in the bright sun and at nighttime?
• Does your hot tub also come with a remote control that allows you to control the stereo from inside the tub?
WARRANTY

Although the warranty is often overlooked, it’s a critical element of any hot tub purchase, as you want to make sure that your investment is well-protected throughout its lifetime. Remember, a warranty is only as good as the company’s ability to stand behind it.

All hot tub warranties should feature the following basic categories:

- **Shell or Vessel Warranty**: protects against structural damage or cracks that cause water loss.
- **Exterior Shell Surface Warranty**: protects the shell surface against blistering, peeling, cracking, fading or delaminating.
- **Plumbing Warranty**: protects against leaks in plumbing components.
- **Equipment Warranty**: protects the equipment and controls in the spa.

While it’s important to make sure that your warranty comes with those basic categories listed above, we also recommend “reading the fine print” with regard to the following:

- **Excluded Parts**: Keep an eye out for warranties that contain a list of excluded parts or components.
- **Pro-Rated Warranty**: Although components are protected for the full warranty term, you may pay for repairs as the years progress. For instance, plumbing components may be fully covered for the first year. But, during the second year, you may pay a portion of labor and parts. The third year, your portion may be even higher, etc.
- **Deductibles**: Some warranties have a deductible that applies to service after the first year. This will add to higher operational costs over time.

Keep this list of warranty questions handy while shopping for your hot tub:

- Does the spa have a comprehensive warranty that covers all structural areas and components?
- Does the warranty extend for an acceptable period of time?
- Does the warranty have particular exclusions?
- Is the warranty pro-rated? Will you be fully covered by the warranty as time progresses?
- Is there a deductible?
- Is the brand well known with a long history of quality in the industry? Can the manufacturer stand behind their warranty?
- Does the local dealer have a service relationship with the factory?
- Will the dealer stand behind your spa and provide technical support for repairs?
THE ULTIMATE HYDROTHERAPY EXPERIENCE

Picking the Right Jets, Seating, Pumps and Controls for Your Hot Tub
Not all hot tubs are created equal, which is why it’s important to consider jet type and layout, seating, pumps and water power and controls when picking the right hot tub. Below, we’ll tackle each of these factors in depth to help ensure you’re getting the ultimate hot tub hydrotherapy experience every time you take a dip.

JET TYPE AND LAYOUT

When it comes to hot tub jets, quantity does not equal quality. Some manufacturers load up their hot tubs with too many ordinary, non-adjustable jets that result in a less than adequate massage. Rather than simply counting the number of jets to predict the quality of massage you’ll get, consider jet types and layout instead, which are far more important. Your ideal hot tub should feature a combination of jet types in strategic clusters that mimic the various massage styles of a professional masseuse, whether it’s deep tissue acupressure or soothing soft tissue.
Here's a quick rundown of the different jet types and their functions:

- **Pressure Point**: strategically placed jets that stimulate the body’s acupressure points
- **Whirlpool**: jets that are engineered to deliver a bold and vigorous deep-muscle massage
- **Therapy**: rotating or stationary jets that deliver a swirling, rifling action for high-and low-impact therapeutic massage
- **Relaxation**: jets that mix water with air to deliver a gentle, soothing soft tissue massage with bubbling water

With the jet types and functions in mind, here’s a list of jet capabilities to hold out for:

- Look for hot tubs that can run all jets at the same time while maintaining good pressure in every seat. That way everyone can enjoy a great massage simultaneously.
- Look for adjustable jets that will allow you to fine tune the pressure and intensity of your massage.
- Look for high volume, low pressure jet streams that swirl, spiral and pulsate, using a combination of water and air to cover large areas of the body. This helps to eliminate the “itchy” feeling some people feel when sitting in front of a jet for an extended period of time.
- Look for jets without ball bearings, as they only have one moving part versus multiple moving parts and can fail over time.

Now that you’re familiar with the jet types, functions and capabilities to look for, make sure to consider the following questions when looking for the perfect hot tub:

- Take a close look at the hot tub. How many different massage experiences can you find?
- Check the placement and combination of jets. Are the large, powerful jets placed appropriately for the muscle groups in your body, such as your lower back, shoulders and feet?
- Consider spa jet groupings. Does the hot tub offer a back therapy seat with jets targeted at all the major muscle groups of your back? Does it offer a good lumbar massage?
- Consider the delicate areas of your body. Are the jets directed toward your neck just right or too strong?
- Are there additional hot tub jets for muscle groups in your wrists, hands and calves?
SEATING

Hot tub seats have evolved far beyond the old, round wooden tubs with just a couple jets and straight-back seating. Nowadays, top-of-the-line hot tubs are designed with ergonomics in mind, meaning they’re engineered around the natural human form and take into account various aspects of comfort, including full body immersion (vital for pain relief from buoyancy), weight distribution and correct posture support. Modern, quality hot tub seats are designed to result in the most comfortable and relaxing experience possible.

When visiting the dealer, it’s crucial to try sitting in a variety of hot tubs, especially with regard to trying out each type of seat. We highly recommend bringing your bathing suit to do a wet test, so that you can get the full experience of what each hot tub seat would feel like at home. During your wet test, make sure to try out each of the following seat types:

1. THERAPY SEATS
   These are designed for intense, comprehensive back therapy. When sitting in these seats, note where the jets hit your body and make sure that placement and size of the jets target your desired muscle groups.

2. LOUNGE SEATS
   Some lounge seats simulate chaise lounges, while others place your back in a reclined position, with your feet on the floor. Many hot tubs feature dual lounge seats, which allow you to recline next to that special someone. When considering lounge seats, make sure to check for “float” — if the hot tub seat is not deep enough, or if your body is not properly placed, you may float out of the seat.

3. BENCH SEATS
   Most hot tubs include some type of bench seat, which places you in an upright position, with your feet flat on the bottom of the hot tub. If there is more than one bench seat in a hot tub, make sure to consider whether each one offers a different jet formation and acts as a different therapy station. Can you move freely, without barriers, from one bench seat to the next?

4. COOL DOWN SEATS
   It’s nice to have a place inside a hot tub where you can slowly adjust your body temperature as you enter or leave the spa. Cool down seats raise your body slightly above the water line and don’t include jets. Because these seats are higher than the others, small children can also lounge comfortably in them.
PUMPS AND WATER POWER

Although pumps with large horsepower are sometimes advertised to help sell a hot tub, they don’t necessarily make for a better hot tub experience unless they’re part of a well-designed system with efficient plumbing, jet design and flow control. There are several good pump options to keep an eye out for when hot tub shopping. Small circulation pumps efficiently filter the water and provide the flow necessary for the heater to maintain the set temperature. Hot tubs without circulation pumps are also good, as they rely on the low speed of a two-speed pump that turns on periodically to provide filtration, ozone injection (if equipped with it) and the flow required for heating. Some premium hot tubs even include more than two pumps to ensure adequate power for hydrotherapy, effective circulation and additional features such as cascading waterfalls. When it comes to horsepower, you should first find out how much power you have available in your home, as well as whether you can add more.

CONTROLS

Think of the control panel as the “dashboard” of your spa. When looking at different hot tub control panels, consider whether the controls are user friendly, easy to operate and easy to adjust. If you have small children, consider looking for control panels with a lockout option. You should also consider whether you can set custom filter cycles, as well as adjust the controls from inside the hot tub.

Don’t discount the importance of a comfortable head support that allows your neck muscles to fully relax.

Take a look at how each pillow is attached to the hot tub. Pillows that are bolted in are the best, as this ensures that they won’t float away. Before your wet test, make sure to sit in a dry tub to see where your head hits the headrest. You shouldn’t have to force your head back, as the headrest should cradle your head naturally.
You’ve already got your own personal spa, so why not give yourself the extra VIP treatment? With these plush extras, you’ll move your hot tub experience from business class right into first class.

**WATERFALLS**
Waterfalls can enhance the relaxing oasis-like feel your hot tub creates. To get the most relaxing experience possible, make sure your waterfall is powered by a quiet pump, as those powered by jet pumps can be noisy. Also, look for an elevated waterfall that enables you to sit underneath it. You’ll find that the water cascading over your shoulders provides a light and soothing massage.

**LIGHTING**
Lighting is another crucial factor to consider when determining which hot tub to purchase. Look for hot tubs that feature modern LED technology, but also consider the location of the lights as well. LED lighting should fill the hot tub with radiant color without shining light directly into your eyes.

**STEREO**
Most hot tubs feature the option to include a stereo system that will boost your level of enjoyment. Hot tub stereos systems range in quality from a basic car stereo to a sophisticated audio system. Hold out for stereo systems that are engineered exclusively for the hot tub environment, as these will come with waterproof speakers that provide the best sound and reliability. Hot tub stereos should also be adaptable, meaning they’re capable of playing music from any device, including smartphones and MP3 players.

**STAINLESS STEEL JET ACCENTS**
Although stainless steel accents are a standard feature in most hot tubs, it’s not just their sleek appearance you should be looking at. We recommend touching stainless steel accents, as you’ll be able to determine their quality based on touch. If the stainless steel feels thin or flexible, it’s not of the highest quality. Instead, look for stainless steel accents that feel sturdy when you touch them, as these are the high quality ones that will continue to look great over the course of your hot tub’s lifetime.
Get the most out of your store visit – **just print and go!**

### BEFORE YOU GO IN

- Take photos of your backyard so you can show the dealer where you want to place the hot tub.
- If space is tight, gather measurements of areas you are considering.
- Call ahead to see if you can schedule a private “wet test” so you know if you should bring a swimsuit.

### ANSWER THESE QUESTIONS

Help your dealer help you choose your perfect hot tub by considering:

- **Who will be using the tub?**
  - Are they very young or have special access needs?
  - Are they very tall/short?
  - How many people will be using the tub at once?

- **What will be the main uses of the tub?**
  - Relaxing
  - Hydrotherapy to relieve joint and muscle pain
  - Entertaining or family together time

### QUESTIONS TO ASK THE DEALER

- What is the typical monthly energy cost of running a spa in your area?
- How much time does it take to maintain the hot tub each week?
- How long has the hot tub manufacturer been in business?
- How long has the dealer been in business?
- What is the warranty on the tub and its components?

### TOUCH AND FEEL

Take full advantage of your visit to make sure you’ll love your new hot tub.

- **Jets** – at a minimum with your hand, ideally during a wet test. How adjustable are they, do they match up with high tension areas?
- **Seats** – get in the dry hot tub! Tubs vary in size and depth considerably so make sure seats are not too small or large.
- **Listen** – How loud is it when the jets are running? How good is the stereo?
- **Maintenance** – Are the filters easily accessible? Is it easy to use the control panel? Get a demo of typical functions.
- **Got kids?** – Hot tubs can be big - a smaller, ‘cool down’ seat will give children a great place to sit.

### WRAPPING UP YOUR VISIT

- **Inspiration** – Do they have photos of prior installations, it’s a great source of ideas.
- **Getting Ready** – Discuss Pre-Delivery Kit with Dealer.
- **Availability** – How soon can your tub can be installed. Who do you contact for support?

### EXPERTS TOP TIP

Set a private appointment for a ‘wet test’ and try out some tubs. Water depth and seats are very different from tub to tub, even within the same brand. Testing the waters is even more important if you want a tub with a lounger. Small variations in seating angle and depth can be the difference between bliss and floating away.

### LOCATE A DEALER NEAR YOU

Just scan the QR code with your smartphone or visit [www.jacuzzihottubs.com](http://www.jacuzzihottubs.com)