

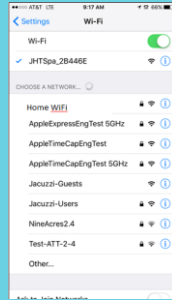
# Jacuzzi ProLink™ App Setup Guide (For more information, visit [www.jacuzzi.com/hot-tubs/owners-corner/remote-control/](http://www.jacuzzi.com/hot-tubs/owners-corner/remote-control/))



Select WiFi option



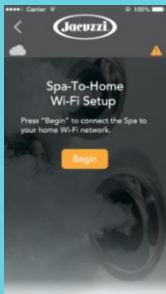
Select JHTSpa\_xxxxxxx network



Verify network connection

## Connect to your Hot Tub's WiFi

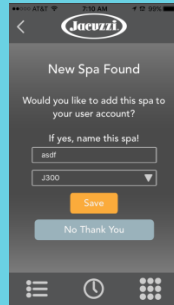
- Note your home WiFi network name (SSID), password and security type. This information can be found on the documentation for your router.
- Enable the WiFi on your smart phone. You should be connected to the same WiFi network as your hot tub. For instance, if your hot tub is at home, connect to your home WiFi.
- Download the App either from the Apple App Store or the Google Play Store.
- Select your Hot Tub's WiFi network. (JHTSpa\_XXXXXXX).
- From the WiFi menu, verify that your mobile device is connected your Hot Tub's WiFi network and then exit out of the WiFi menu.



Begin setup



Network settings



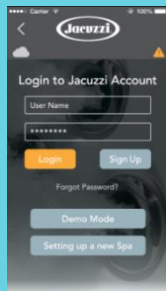
Name your spa

## Configure WiFi

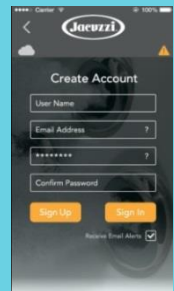
- Launch the ProLink™ App. It may take about 2 minutes for the 'Begin' screen to show up.
- If the 'Begin' screen doesn't show up in 2 minutes, force close the App and launch again.
- Select 'Begin' to start the setup process.
- Enter the information of your home/office WiFi network
  - WiFi Security Type
  - Network Name SSID
  - Password
- Press 'Save' to save the settings
- The App will then prompt you to name your Spa and add it to your account. You have the option to skip this step.
- Once the setup is complete you will be prompted to press 'Close Application' to continue



Verify network connection



Login / Sign up



Sign up

## Login / Create Account

- If the setup is successful, your phone will connect back to the original WiFi network. Verify that your phone is connected back to your home/office WiFi network.
- You will also see a WiFi icon on the topside panel of your hot tub.
- Launch the ProLink™ App
- If you have an account, enter your 'Email Address' and 'Password' then press 'Login'
- If you are a first time user, enter your user information and press 'Sign Up'
- Once you are successfully signed up and signed in, you will see the home screen of the App displaying the temperature of the water in your hot tub.
- Congratulations, your configuration is complete!

## System and WiFi Router Requirements

- a. The hardware for the Jacuzzi ProLink® communicates over a 2.4GHz home network supporting 802.11b/g wireless technology. The hardware **does not support 5GHz networks**.

If you have 2 WiFi networks, one at 2.4GHz and the other at 5GHz, then make sure that your smart phone is connected to the 2.4GHz network throughout the setup process. It is recommended that you turn off your 5GHz network during the setup process.

**NOTE:** The system does not support 802.11ac/n. If your WiFi router is either 802.11ac or n, it may work with the module if it supports 802.11b/g.

- b. Standard wireless setup supports only home network routers configured to use open (no security) or WEP/WPA/WPA2.
- c. WiFi signal strength of -60 dBm or better is highly suggested to ensure non-interrupted cloud service.
- d. The wireless access is not supported on the following systems
- Guest networks/Hotspots that use a portal page to login.
  - Enterprise access points configured to require certificates or some other form of enterprise authentication (aka "802.1X", "RADIUS", or "WPA/WPA2 Enterprise").
- e. List of compatible routers and access points is published on Jacuzzi's website [www.jacuzzi.com/hot-tubs/owners-corner/remote-control/](http://www.jacuzzi.com/hot-tubs/owners-corner/remote-control/)
- f. The WiFi module does not prefer any channels (1-11) on the 2.4 GHz band. A WiFi spectrum analyzer can be used to check how many WiFi networks are operating on different channels on the 2.4 GHz band. If there are too many networks on channel 6 (for instance), then it is recommended that the customer change the operating channel of their WiFi network. Most routers auto-change the channel but there are some routers that may have to be changed manually.
- g. If there are too many devices operating on a customer's home WiFi network that may affect the connectivity of the WiFi module (check the maximum number of devices that can be connected to the Access Point that the customer is using).